



What participants said about the training:



Great resource and opportunity to network! Thanks!

Very specific, detailed explanations of different types of programs. Examples are helpful in triggering ideas and suggesting ways of partnering. Love the transportation profile! Thanks.

Now here is an example in action to actually go with the process—tremendous!

Loved it, got us to think outside the box. ”



How do I find out more about the Transportation Solutions training?

Contact:

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See www.ctaa.org/transportation_solutions for updates on training availability.



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**A TRAINING TO
HELP LINK
PEOPLE WITH
THEIR COMMUNITY**



Public and nonprofit transportation services can be a lifeline to community destinations for older adults, people with disabilities, youth, and people with limited income. Knowing what services are available and how to use them allows people to be independent, improve their quality of life, gain or maintain employment, and remain connected with the community.

Yet workforce development and human service professionals and volunteers are often unfamiliar with the full range of available transportation options in their community and may not know about resources that could help them connect customers with valuable transportation services.

This training is designed to give them the information, tools, and strategies that will allow them to become more effective in helping people reach their destinations.



Who will benefit from the training?

Full course

- Mobility managers
- Coordinating or supervisory-level personnel in workforce development agencies, human service agencies, volunteer organizations
- Transportation service coordinators in medical facilities, etc.

Condensed course

- Direct-service providers and volunteers in
- Workforce development agencies
 - Senior services organizations
 - Disability services organizations
 - Nonprofit and volunteer associations
 - Community action agencies



What is the format of the curriculum?

The training—whether the full or condensed version—is an interactive in-person training delivered in an informal, supportive setting. Distance learning alternatives may be available in the future.

Full course

A 1½-day training to teach participants to become Transportation Resource Coordinators. Provides

- Strategies and templates for gathering information on available community transportation services
- Information on transportation funding sources and programs
- Training on developing an individualized transportation plan with customers and clients
- Information about support services that assist people in using available transportation options
- Steps to take to impact your community's efforts to improve transportation options
- A guide to training direct-service staff using the condensed form of the curriculum

Condensed course

A 4-hour workshop for direct-service providers whose customers/clients need transportation to community destinations. The condensed version can be taught by a Transportation Resources Coordinator or outside staff. Provides information on

- Local community transportation options
- Funding sources and strategies for customer/client transportation
- Support services for using available transportation options
- Templates for developing an individualized transportation plan and documenting customers' unmet transportation needs



Who developed the curriculum for the training?

Staff at the Community Transportation Association of America and Easter Seals designed the curriculum with input from a 17-member national advisory committee drawn from federal, state, and local experts in a wide range of fields, including workforce development, transportation, education, vocational rehabilitation, and disability services.

