



*National Consortium on the Coordination  
of Human Services Transportation*

## *Transportation Coordination Resources You Should Read*

### **MOST RECENT REFERENCES**

Jon E. Burkhardt, David Koffman, and Gail Murray, ***Economic Benefits of Coordinating Human Service Transportation and Transit Services***, TCRP Report 91, prepared by Westat for the Transit Cooperative Research Program, Transportation Research Board, The National Academies, March 2003.

***Building Mobility Partnerships for People with Disabilities: Opportunities for Federal Funding and Promising Practices***, prepared by the Community Transportation Association of America and Easter Seals Project ACTION for the U. S. Department of Transportation, Federal Transit Administration, June 2002.

Thom Rubel, ***Improving Public Transportation Services through Effective Statewide Coordination***, National Governors Association, December 2002.

### **KEY CURRENT RESOURCES**

***Start with "the official word" . . .***

***Planning Guidelines for Coordinated State and Local Specialized Transportation Services***, prepared by the Coordinating Council on Access and Mobility, Office of the Secretary, U. S. Department of Health and Human Services, and the Federal Transit Administration, U. S. Department of Transportation, December 2000.

***And then read the rest . . .***

***Building Mobility Partnerships: Opportunities for Federal Funding***, prepared by the Community Transportation Association of America for the Community Transportation Assistance Project, U.S. Department of Health and Human Services, May 1996.

Jon E. Burkhardt, ***Coordinated Transportation Systems: Programs that Work***, prepared by Ecosometrics, Incorporated for the American Association of Retired Persons, September 2000.

***Community Transportation Resource Guide***, prepared by the Community Transportation Association of America for the Federal Transit Administration's Rural Transit Assistance Program and the U. S. Department of Health and Human Services' Community Transit Assistance Project, January 2000.

***The Coordination Challenge***, prepared by Moss Adams LLP and the Community Transportation Association of America for the Oregon Department of Transportation, Public Transit Division, June 2000.

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***Coordinating Transportation Services: Local Collaboration and Decision-Making***, prepared by Creative Action, Inc for Project ACTION, Washington DC, May 2001.

***A Guide for Implementing Coordinating Transportation Systems***, prepared by RLS & Associates, Inc. and CGA Consulting Services, Inc. for the Ohio Department of Transportation, October 1997.

Carolyn Jeskey, et al, ***Linking People to the Workplace***, prepared by the Community Transportation Association of America for the U. S. Department of Labor, revised September 2001.

Jane Hardin, et al, ***Senior Transportation Toolkit and Best Practices***, prepared by the Community Transportation Association of America June 2003.

***New Paradigms for Local Public Transportation Organizations***, TCRP Report 58, prepared by Cambridge Systematics, M. A. Coogan, Multisystems, Inc, et al., for the Transit Cooperative Research Program, Transportation Research Board, The National Academies, 2000.

***Working Together: A Directory of State Coordination Programs, Policies, and Contacts: 1999 - 2000***, prepared by the National Transportation Consortium of States, Ecosometrics, Incorporated, and the American Public Works Association for the Coordinating Council on Access and Mobility, February 2000.

### **SPECIAL OR LOCAL INTERESTS**

***Access to Jobs – Planning Case Studies***, prepared by the Office of Planning, Federal Transit Administration, U.S. Department of Transportation, Washington, DC, September 2001.

***Ageing and Transport – Mobility Needs and Safety Issues***, Organization for Economic Co-operation and Development, Paris 2001.

The Beverly Foundation, ***Supplemental Transportation Programs for Seniors***, prepared for the AAA Foundation for Traffic Safety, 2001.

***Designing and Operating Cost-Effective Medicaid Non-Emergency Transportation Programs: A Guidebook for State Medicaid Agencies***, prepared by the Health Care Financing Administration and the National Association of State Medicaid Directors' Non-Emergency Transportation Technical Advisory Group, June 1998.

***Improving Transportation for People with Special Transportation Needs through Coordination***, Washington State Agency Council on Coordinated Transportation, August 1999.

***Job Access Planning: Challenges and Approaches***, prepared for the Federal Transit Administration (FTA) by the BRW Consulting Team, May 2001.

***Maryland Transportation Coordination Manual***, prepared by the KFH Group for the Maryland Department of Transportation, Mass Transit Administration, January 1998.

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***Medicaid Transit Passes: A Winning Solution for All***, prepared by Ecosometrics, Incorporated and the American Public Works Association for the U.S. Department of Transportation and the U.S. Department of Health and Human Services, September 1999.

***Regional Action Plan for Aging and Mobility***, Maricopa Association of Governments, Phoenix, March 2002.

***Status of Rural Public Transportation: 2000***, prepared by the Community Transportation Association of America, Institute for Economic and Social Measurements for the Rural Transit Assistance Program, Federal Transit Administration, U.S. Department of Transportation, April 2001.

***2001 Annual Performance Report***, The Commission for the Transportation Disadvantaged, Tallahassee, Florida, January 2002.

***Welfare to Work: Integration and Coordination of Transportation and Social Services***, TCRP Report 64, prepared by Multisystems, Inc., Ecosometrics, Incorporated, Howard/Stein-Hudson Associates, Inc., Mundle & Associates, Inc., and Simon & Simon Research and Associates, Inc. for the Transit Cooperative Research Program, Transportation Research Board the National Academies, June 2000.

### **STILL CLASSICS (AFTER ALL THESE YEARS)**

Jon E. Burkhardt, et al., ***Comprehensive Financial Management Guidelines for Rural and Small Urban Public Transportation Providers***, prepared by Ecosometrics, Incorporated for the Multi-State Technical Assistance Program of the American Association of State Highway and Transportation Officials, Inc., September 1992.

Jon E. Burkhardt, et al., ***Coordinated Transportation Demonstration Results: Evaluation of the Office of Human Development Services Transportation Demonstration Program***, prepared by Ecosometrics, Incorporated for the U. S. Department of Health, Education, and Welfare, February 1980.

***Coordinating Community Transportation Services: A Planning and Implementation Handbook***, prepared by the Community Transportation Association of America for the Community Transportation Assistance Project, U.S. Department of Health and Human Services, May 1992.

***Final Report on the DOT/DHHS Coordination Roundtable***, Joint DOT/DHHS Coordinating Council on Human Services Transportation, distributed by the U.S. Department of Transportation, August 1992.

***Hindrances to Coordinating Transportation of People Participating in Federally Funded Grant Programs***, Report of the Comptroller General of the United States to the Senate Committee on Environment and Public Works, United States General Accounting Office, October 1977.

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***Implementation Guidelines for Coordinated Agency Transportation Services***, prepared by Applied Resource Integration, Ltd., for the U. S. Department of Health, Education, and Welfare and the U. S. Department of Transportation, April 1980.

***Planning Guidelines for Coordinated Agency Transportation Services***, prepared by Applied Resource Integration, Ltd. for the U. S. Department of Health, Education, and Welfare and the U. S. Department of Transportation, April 1980.

***Transportation Authorities in Federal Human Services Programs*** prepared by the Office of the [Atlanta] Regional Director, U. S. Department of Health, Education, and Welfare, Suanne Brooks, Principal Author, March 1976.

### **AND FOR THOSE WHO WANT MORE . . .**

***Best Practices in Specialized and Human Services Coordination***, prepared by the Center for Systems and Program Development, Inc. for the U. S. Department of Transportation and the U. S. Health and Human Services, July 1989.

***Innovative State and Local Planning for Coordinated Transportation***, prepared by the Volpe National Transportation Systems Center for the Office of Planning, Federal Transit Administration, U.S. Department of Transportation, February 2002.

Harold Seidman, ***Politics, Position, and Power: The Dynamics of Federal Organization***, New York, Oxford University Press, 1975.

***Transportation Planning for Access to Jobs***, prepared by the Volpe National Transportation Systems Center for the U.S. Department of Transportation, Federal Transit Administration and the Federal Highway Administration, August 1997.

### **WORKS IN PROGRESS:**

Jon E. Burkhardt, Charles A. Nelson, Gail Murray, Cindy Johnson, et al., ***Toolkit for Rural Community Coordinated Transportation Services***, being prepared by Westat and its subcontractors for the Transit Cooperative Research Program of the Transportation Research Board. Expected publication date is late fall, 2003.

United States General Accounting Office, project on Coordination of Transportation Services for Underserved or Disadvantaged Populations. Expected publication date is late spring, 2003.

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### LINKS THAT MAY HAVE USEFUL INFORMATION:

Administration on Aging	<a href="http://www.aoa.hhs.gov">www.aoa.hhs.gov</a>
American Public Transportation Association (APTA)	<a href="http://www.apta.org">www.apta.org</a>
Community Transportation Association of America (CTAA)	<a href="http://www.ctaa.org">www.ctaa.org</a>
Coordinating Council on Access and Mobility	<a href="http://www.fta.dot.gov/ccam">www.fta.dot.gov/ccam</a>
Easter Seals Project ACTION	<a href="http://www.projectaction.org">www.projectaction.org</a>
Federal Transit Administration	<a href="http://www.fta.dot.gov">www.fta.dot.gov</a>
National Transit Institute	<a href="http://www.ntonline.com">www.ntonline.com</a>
National Transit Resource Center (managed by CTAA)	<a href="http://www.ctaa.org/ntrc">www.ctaa.org/ntrc</a>
Transit Cooperative Research Program	<a href="http://www.nas.edu/trb/crp.nsf">www.nas.edu/trb/crp.nsf</a>
See also	<a href="http://www.tcrponline.org">www.tcrponline.org</a>
Transportation Research Board	<a href="http://www.nas.edu/trb">www.nas.edu/trb</a>
United States Department of Transportation (US DOT)	<a href="http://www.dot.gov">www.dot.gov</a>

### NOTES:

A list of coordinated transportation references may be found on the Web site of the Coordinating Council for Access and Mobility at [www.fta.gov/ccam](http://www.fta.gov/ccam)

Copies of many of these references are available from The Information Station administered by Community Transportation Association. Log onto: [www.ctaa.org](http://www.ctaa.org) or call 1/800/527-8279.

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